**Thomas Rudge**

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| **+44 (0) 7452 986894**  **hello@thomasrudge.co.uk** | [**www.ThomasRudge.co.uk**](http://www.thomasrudge.co.uk/)  [**www.github.com/Thomas-Rudge**](http://www.github.com/Thomas-Rudge) |

**Profile**

Business Analyst with +10 years experience working on system implementations, migrations, and application improvements, for global banking institutions. Extensive experience in the software development life cycle within both agile and waterfall methodologies. An expert at requirements gathering and management. High proficiency in system and data analysis through coding and SQL.

**Key Skills**

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| * Project Management | * Requirements Management | * Stakeholder Management |
| * Systems and Data Analysis | * Optimisation | * Automation |
| * UAT / Functional Testing | * SDLC / Agile / Waterfall | * SQL, Python, Ruby, JS, GIT |

**Experience**

**2017 – Present**

**JPMorgan Chase & Co**

**Business Analyst (AVP), Firmwide Reference Data**

* Lead BA on the adoption of strategic pricing system by the American Private Bank, reducing annual operational overhead by $500k vendor cost and 2 FTE, and improving the quality and timeliness of pricing reference data.
* Wrote and executed data normalisation and testing programs for the JPMC biennial price quality assessment, used to process and analyse millions of vendor and internal trade price records; the results of which informed the firm-wide pricing policy.
* Created standard set of documentation templates for the team, including project charter, business requirements document, application support model, and testing documentation.
* Elicited and managed business requirements, through workshops, documentation analysis, business requirements documents, process flows, and user stories.

**2014 – 2016**

**Freelancer**

**Developer and Business Analyst**

* Designed and built Nepos, a point of sale and cash management system for start-ups and small businesses. Currently in use by several businesses in the north east of India.
* Created desktop application for a German company, 4 Wheel Parts GmbH, that converted their financial records into Swift MT940 cash statements
* Provided Business Analyst services to a local finance company, Entrepreneurs Associates, for various projects in Kohima.

**2013 – 2014 Career Break**

**2010 – 2013**

**Barclays**

**Technical Subject Matter Expert, CIB Reconciliations**

* Through system analysis, identified and implemented changes in reconciliation business logic and configuration that resulted in a 5% increase in system straight through processing; moving tens of thousands of records away from manual operations.
* Developed a new user interface for operations that reduced one of their manual processes by 1 hour.
* Lead Business Analyst in major system update to CIB Reconciliation system, which was seamlessly implemented on time.
* Managed small change for the department. Initiating change through consultation with clients and technology, documenting requirements, managing development, testing, and implementation.
* Performed continuous proactive optimisation of operational processes and systems.
* Advisor to senior business management on operations, technology, and change.

**2008 – 2010**

**Barclays**

**Business Analyst, Corporate Change**

* Awarded Barclays Significant Technology Achievement Award in recognition of the outstanding contribution to the Kenya Replatforming Programme in the roles of Business Analyst.
* Performed impact assessments of proposed change on business operations and systems.
* Designed and managed the execution of User Acceptance Tests.

Contributed to implementation plans and performed post implementation analysis and lessons learnt.

**2007 – 2008**

**Barclays**

**System Administrator**, **Global Payments**

**Technical Skills**

Process Optimisation, Change Management, Team Management, Requirements Management,

Risk Management, Process Modelling, Agile, Waterfall, Data Analysis, Automation, Ruby, Rails, Rspec, Python, Javascript, Jquery, Ajax, GIT, SQL, HTML, CSS, SASS, Linux, MS Excel, MS Access

PBA

2 FTE save

Increased coverage

10 UDTs removed

PM pricing T rather than T+1 underlying value 1.2 billion

Jaffa

Reduce vendor cost

T pricing for US region

US munis

500k cost save

Structured

IPB/PBA 0.5 FTE save, 3.5k pricing on T

Remove manual process